Pursuing the goals Together

Organization and Human Resources

- **90** Organization and human resources
- 92 Board of Directors
- 94 Board of Management
- 97 Division Heads
- 98 Supervisory Board
- 99 Chief Accountant

THE TOTAL NUMBER OF EMPLOYEES





ORGANIZATION AND HUMAN RESOURCES

ORGANIZATION AND HUMAN RESOURCES

HUMAN RESOURCES

ANNUAL DEDORT 2022

AS OF DECEMBER 31st, 2022, THE TOTAL NUMBER OF EMPLOYEES AT VIETCOMBANK IS

Vietcombank 6

22,599 employees Vietcombank's leadership always focuses on human resource development, considering this as the key to the bank's success. With the goal of becoming the leading bank in terms of human resource quality in Vietnam, Vietcombank has been innovating and actively implementing many synchronous solutions in organization and personnel work.

- The organizational model, functions and tasks of the units at the Head Office continue to be reviewed, consolidated and standardized according to the Operational Division in order to enhance specialization, improve efficiency, and associate with the development strategy and business orientation of Vietcombank in each period.
- The domestic network has been expanded in the direction of retail development through the establishment of new branches and transaction offices to enhance Vietcombank's position and competitiveness in the areas.
- The system of internal regulations on organization and personnel is regularly reviewed and perfected in all stages from recruitment to planning, appointment, rotation, job changeover, performance evaluation, salary and remuneration mechanism, training, reward, discipline, etc. which bring positive effects in attracting, maintaining, managing and using staff, optimizing human resources of Vietcombank.
- Vietcombank's recruitment has been highly appreciated by the market and has attracted a large number of qualified personnel, meeting the requirements of the Bank's business.
- Human resources quality is controlled from the input with a serious, fair and professional recruitment policy. Employees are assigned jobs in accordance with their qualifications, capacity and experience; are guaranteed their legitimate rights and interests as prescribed.



PERSONNEL CHANGES
IN THE BOARD OF
DIRECTORS AND BOARD
OF MANAGEMENT

The composition of the BOD and BOM had some changes as follows:

Decrease:	Mr. Pham Anh and appointed to the State Bank o
Increase:	Appointed Mr. N e the position of De
	Additional elected of Vietcombank f
	Recruited and ap Bank to hold the



Tuan, a member of the Board of Directors was transferred to hold the position of Director of the Payment Department of of Vietnam from December 1st, 2022.

Vguyen Viet Cuong, Director of Vietcombank Ba Dinh to hold Deputy General Director of Vietcombank since April 26th, 2022.

ed Ms. **Tran My Hanh** as a Member of the Supervisory Board for the 2018-2023 term from April 29th, 2022.

Recruited and appointed Mr. **Tran Thanh Nam**, Global Advisor of Timo Digital Bank to hold the position of Head of Operations and Chief Innovation Officer at Vietcombank for a term of O3 years, from April 26th, 2022.





VIETCOMBANK PROFILE REPORT OF THE BOM AND BOD ORGANIZATION AND HUMAN RESOURCES

BOARD OF DIRECTORS



Mr. PHAM QUANG DUNG

Chairman of the Board of Directors

Qualifications:

- Master of Banking and Finance University of Birmingham (UK)
- Bachelor of Economics National Economics University



Mr. NGUYEN MY HAO Member of the Board of Directors

Qualifications:

- Master of Economics Banking Academy
- Bachelor of Economics Banking Academy



Mr. DO VIET HUNG

Member of the Board of Directors

Qualifications:

- Master of Business Administration Chulalongkorn University (Thailand)
- Bachelor of Economics Maritime University



Mr. NGUYEN MANH HUNG

Member of the Board of Directors

Qualifications:

- Master of Economics Vietnam The Netherlands
 Programme
- Bachelor of Economics Hanoi National Economics
 University



Mr. SHOJIRO MIZOGUCHI Member of the Board of Directors

Qualifications:

• Bachelor of Commerce and Management at Hitotsubashi University (Japan)

CORPORATE GOVERNANCE SUSTAINABLE DEVELOPMENT REPORT FINANCIAL STATEMENTS



Mr. HONG QUANG Member of the Board of Directors

Qualifications:

- Master of Business Administration Hanoi Foreign Trade University in association with Meiho University (Taiwan)
- Bachelor of Economics Hanoi National Economics
 University
- Bachelor of Law Hanoi Law University



Mr. TRUONG GIA BINH

Independent Member of the Board of Directors

Qualifications:

- Associate Professor in Mechanics By State Council for Academic Appraisal and Title of Vietnam
- Doctor of Mathematics and Physics Moscow State University in honor of M.V. Lomonosov (Russian Federation)
- Bachelor of Economics Moscow State University in honor of M.V. Lomonosov (Russian Federation)



VIETCOMBANK PROFILE

REPORT OF THE BOM AND BOD

ORGANIZATION AND HUMAN RESOURCES

BOARD OF MANAGEMENT



Mr. NGUYEN THANH TUNG

Deputy CEO in charge of the Board of Management

Qualifications:

- Master of Economics Paris Dauphine University
- Bachelor of Economics Foreign Trade University





Ms. NGUYEN THI KIM OANH Deputy CEO

Qualifications:

- Master of Finance University of New South Wales Australia
- Bachelor of Economics National Economics University





Ms. DINH THI THAI **Deputy CEO**

Qualifications:

- Master of Economics National Economics University
- Bachelor of Economics Foreign Trade University



CORPORATE GOVERNANCE

SUSTAINABLE DEVELOPMENT REPORT

FINANCIAL STATEMENTS

Mr. PHAM MANH THANG **Deputy CEO**

Qualifications:

• Doctor of Economics – Banking Academy • Master of Economics – Banking Academy Bachelor of Economics – Banking Academy

Mr. LE QUANG VINH **Deputy CEO**

Qualifications:

• Master of Finance - University of New South Wales Australia Bachelor of Economics – National Economics University

Ms. PHUNG NGUYEN HAI YEN **Deputy CEO**

Qualifications:

• Master of Economics – Banking Academy – CPA Australia • Bachelor of Economics – Banking Academy



VIETCOMBANK

REPORT OF THE BOM AND BOD

ORGANIZATION AND HUMAN RESOURCES

BOARD OF MANAGEMENT

DIVISION HEADS



Mr. DANG HOAI DUC **Deputy CEO**

Qualifications:

 Bachelor of Economics – Banking Research & Training Center (now Ho Chi Minh City Banking University)





Mr. NGUYEN VIET CUONG Deputy CEO

Qualifications:

- Master of Economics under the program cooperated between the National Economics University and the Dutch Institute of Social Sciences
- Bachelor of Economics National Economics University





Mr. SHOJIRO MIZOGUCHI Deputy CEO

Qualifications:

• Bachelor of Commerce and Management at Hitotsubashi University (Japan)



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SUSTAINABLE DEVELOPMENT REPORT

FINANCIAL STATEMENTS

Mr. HONG QUANG

Head of Human Resources Division

Qualifications:

• Master of Business Administration - Hanoi Foreign Trade University in association with Meiho University (Taiwan) Bachelor of Economics – Hanoi National Economics University • Bachelor of Law - Hanoi Law University

Mr. COLIN RICHARD DINN

Head of Information Technology and **Digital Transformation Division**

Qualifications:

• Years of experience working in various banks around Asia, strong background in technology & business implementation to drive digital and data transformation

Mr. TRAN THANH NAM

Head of Operations and Chief Innovation Officer

Qualifications:

• Doctor of Information Technology – Monash University (Australia) • Master of Information Technology - Queensland University of Technology (Australia) • Information Technology Engineer - Queensland University of Technology (Australia)



VIETCOMBANK PROFILE

REPORT OF THE BOM AND BOD

ORGANIZATION AND HUMAN RESOURCES

SUPERVISORY BOARD

CHIEF ACCOUNTANT



Mr. LAI HUU PHUOC

Head of Supervisory Board

Qualifications:

- Master of Business Administration Griggs University USA in association with Hanoi National University
- Bachelor of Economics Academy of Finance



Ms. LA THI HONG MINH

Member of Supervisory Board

Oualifications:

- Master of Economics National Economics University (Hanoi)
- Bachelor of Economics Banking Academy



Ms.DO THI MAI HUONG

Member of Supervisory Board

Qualifications:

- Master of Economics Foreign Trade University
- Bachelor of Economics Foreign Trade University



Qualifications:

SUSTAINABLE DEVELOPMENT REPORT

FINANCIAL STATEMENTS



Oualifications:

• Master of Economics – Academy of Finance • Bachelor of Economics – Academy of Finance

Ms. TRAN MY HANH

Member of Supervisory Board

 Postgraduate Certificate in Applied Economics and Public Policy (Fulbright Fellowship Program) • Bachelor of Economics in Accounting – Academy of Finance